



RESERVATION TERMS & CANCELLATION POLICY

The reservation is valid upon written confirmation. Changes and cancellations must be confirmed in writing.

The reservation is valid for the number of guests the client has ordered and it can be decreased:

- 7 days before happening, if the group is maximum 14 persons
- 14 days before happening, if the group is maximum 15-30 persons
- 21 days before happening, if the group is over 30 persons

After this a 10 % decrease will be notified 3 bank days before happening.

If the information of reduction of the number of participants comes later or not at all, the restaurant has the right to charge the customer for all services ordered in advance according to the number of persons ordered.

If the number of participants is substantially changed, the restaurant has the right to state a different area in the restaurant and renegotiate the details of the order.

The choice of the menu must be told:

- 7 days before happening if the size of the group is maximum 14 persons
- 14 days before happening if the size of the group is more than 14 persons

In addition, we ask you to confirm minimum 7 days before happening:

- Special diets and allergenes
- Drinks that are selected for group
- Name of the host of the group
- Time schedule for the happening

Cancellations of groups of max. 14 persons

Cancellation of the reservation must be notified no later than 7 days before the start of the event to not be charged by the restaurant.

If the cancellations is done 6-3 days before the event, the client will be charged 50% of the total amount of the order according to last stated number of guests.



Cancellation of groups of 15-30 persons

Cancellation of the reservation must be notified no later than 14 days before the start of the event to not be charged by the restaurant.

If the cancellations is done 13-3 days before happening, the client will be charged 50% of the total amount of the order according to last stated number of guests.

If the cancellation is done less than 3 days prior to the event, the client will be charged 100% of the total amount of the order according to last stated number of guests.

Cancellation of groups of 15-30 persons

Cancellation of the reservation must be notified no later than 21 days before the start of the event to not be charged by the restaurant.

If cancellation is done 20-8 days before happening, the client will be charged 50% of the total number of the order according to last stated number of guests.

It the cancellations is done less than 8 days prior to the event, the client will be charged 100% of the total amount of the order according to last stated number of guests.

General cancellation policy

- Drinks and bottles that are opened/prepared for the event will be charged
- There can be made exceptions in the reservation terms if the restaurant has agreed on these in writing with the customer

Paying policy

If no other ways of payment are agreed on, the customer pays in cash, debit- or credit card. If invoicing has been agreed in advance the restaurant can send the bill afterwards. An invoice surcharge is added in the bill. Please note that we will use pre-invoicing for part of the value if necessary.

The customers responsibility

The customer agrees to the reservation and payment terms when confirming the reservation. The client is responsible of equipment and goods brought to the restaurant. The customer agrees on to follow the directions of the restaurant staff regarding the use of the premises and the restaurant's furniture. The customer is liable for damages caused by the equipment and furniture brought by the subscriber or by the guests to the property of the restaurant. In the event of any damage, we will charge any repair, cleaning, or other costs incurred by the customer.

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